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Key Information

Reference: ST0310

Version: 1.3

Level: 4

Typical duration to gateway: 24 months (this does not include EPA period)

Typical EPA period: No window is prescribed

Maximum funding: £6000

Route: Business and administration

Approved for delivery: 19 August 2016

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Lars code: 128

EQA provider: Ofqual

Review: This apprenticeship standard will be reviewed

after 3 years following approval

Apprenticeship Summary

Overview of the Role

Managing project work and teams for businesses and other organisations.

Occupation

Projects can be defined and delivered within different contexts, across diverse industry sectors. They can be large or small. Every project needs to be managed to ensure its success. An Associate Project Manager knows what needs to be achieved, how it will be achieved, how long it will take and how much it will cost, and works with the project team to achieve the required outcomes. Associate Project Managers need good planning, organisation, leadership, management and communication skills. An Associate Project Manager utilises resources with suitable skills, qualifications, experience and knowledge to work together in a motivated and integrated team, with clearly defined reporting lines, roles, responsibilities and authorities. Dependent upon the size of the organisations and the complexity of projects, Associate Project Managers' job titles will vary, but typically they can include: Assistant Project Manager, Junior Project Manager, or Project Team Leader. Some organisations use 'Project Manager' as a generic job title.

Typical Job Titles

Assistant Project Manager, Junior Project Manager and Project Team Leader.

Link to Professional Registration

Upon commencement, apprentices may become student members of the Association for Project Management (APM) as the first step of professional membership. Apprentices will be eligible for progression to associate membership upon successful completion of the apprenticeship. Full membership can be attained through further experience and professional development.

Gateway Requirements

The gateway requirements are:

- Level 2 Functional Skills English and Maths
- IPMA Level D Qualification OR Level 4 APM Project Management Qualification
- Portfolio of evidence
- Mapping and Tracking Form.

Assessment Methods

This end-point assessment (EPA) for this standard consists of two assessment methods:



Presentation



Professional discussion

Assessment Order

The assessment methods can be delivered in either order.

EPA Window

No window is prescribed for this standard.

Five-Point Rating Scale

The five-point rating scale shown below will be used in all components of the end-point assessment.

In this rating scale, meeting the standard implies meeting the relevant knowledge, skills and/or behavioural requirements for the specific work function.

1	2	3	4	5
Significant gaps in the apprentice's ability to meet the standard	Minor gaps in the apprentice's ability	Apprentice fully meets the standard	Apprentice fully meets the standard in all areas	Apprentice consistently exceeds the standard in most areas

Portfolio of Evidence

Portfolio of Evidence Overview

The portfolio of evidence is a substantial written submission that the apprentice will complete while onprogramme and will submit at gateway. It provides the apprentice with an opportunity to demonstrate the skills, knowledge and behaviours required of them in their day-to-day work.

The evidence within the portfolio will support both the presentation and professional discussion assessments. This is not directly assessed but will be reviewed by the End-Point Assessor to prepare for the assessments.

There are 17 areas of learning included within this apprenticeship standard, which are detailed in the table below. Before the apprentice begins to collate evidence for their portfolio, they should agree with their employer and On-Programme Assessor which 15 areas they will include. Of these, they will also decide which five will be the focus of their presentation. The remaining 10 will be the focus of their professional discussion.

When planning the apprentice's work, their employer should ensure that the apprentice is involved in projects with a broad enough scope to address the chosen learning areas, and that the apprentice will be able to evidence the relevant skills, knowledge and behaviours expected.

The employer and On-Programme Assessor are responsible (where appropriate) for helping guide the apprentice in choosing appropriate evidence for their portfolio. The training provider will provide a framework for the portfolio and provide initial guidance on how to assemble evidence.

The portfolio will need to include self-assessments and achievement logs completed by the apprentice as part of regular performance management with their line manager, as well as any relevant supporting documents.

Following submission, the End-Point Assessor will have one month to review the contents of the portfolio to prepare for the assessments.

Mapping of Learning Areas

Learning Area	Outcome
1. Governance	Knowledge: Policies, regulations, functions, processes, procedures, reporting and responsibilities. Different types of organisational structures and responsibilities, functions and project phases on different types of projects. How governance can control and manage the successful delivery of projects.
	Skills: Project monitoring and reporting cycle to track, assess and interpret performance by the application of progress monitoring techniques to analyse status and manage information flows.
2. Stakeholder and communications	Knowledge: Stakeholders, their perspectives, different interests and levels of influence upon project outcomes, key contexts of a project communication plan, its effectiveness in managing different stakeholders. Factors which can affect communications.
management	Skills: Managing stakeholders, taking account of their levels of influence and particular interests. Manage conflicts and negotiations. Communicate to a variety of different audiences. Contribute to negotiations relating to project objectives.
3. Budgeting and cost control	Knowledge: Funding, estimating, overheads; direct costs, indirect costs, fixed costs, variable costs and an overall budget for a project, Tracking systems for actual costs, accruals and committed costs; structures alternative cost breakdowns to provide graphical representations and performance management.
	Skills: Develop and agree budgets for projects, monitoring forecast and actual costs against them and controlling changes. Support funding submissions. Tracking systems for actual costs, accruals and committed costs; structures for alternative cost breakdowns.
4. Business case and benefits	Knowledge: How required outcomes will be delivered to meet the business case. Skills: Contribute to the preparation or maintenance of a business case including achieving required outcomes
5. Scope management	Knowledge: Requirements management and evaluation of alternative methods to learn from the past to improve delivery. Change control of project scope and management of baseline changes; applying configuration management.
	Skills: Determine, control and manage changes to the scope of a project, including assumptions, dependencies and constraints.
6. Consolidated planning	Knowledge: Purpose and formats for consolidated plans to support overall management, taking account of previous lessons learnt and how these plans balance the fundamental components of scope, schedule, resources, budgets, risks and quality requirements.
	Skills: Consolidate and document the fundamental components of projects. Monitors progress against the consolidated plan and refines as appropriate, implementing the change control process where relevant.
7. Schedule management	Knowledge: Scheduling and estimating for project activities including how they can be quality assessed. Progress monitoring and metrics to assess work performed against the schedules. Schedule management methods to evaluate and revise activities to improve confidence in delivery.
	Skills: Prepare and maintain schedules for project activities aligned to project delivery.
8. Risk and issue management	Knowledge: The need for and implementation of a risk management plan. Risk management methods and techniques to identify and prioritise threats or opportunities, establish appropriate mitigation actions to minimise risk impacts and optimise opportunities.
	Skills: Identify and monitor project risk plan and implement responses to them, contribute to a risk management plan. Respond to and manage issues within a defined governance structure.

9. Contract management and	Knowledge: Nature of contracts and the implications for the contracting organisations; a procurement process, the legal and ethical means for managing contracts.
procurement	Skills: Contribute to a procurement process, contribute to the definition of contractual agreements and contribute to managing a contract.
10. Quality management	Knowledge: Quality management processes, assurance and improvements. Outcomes of a quality management plan, metrics for processes and quality standards.
	Skills: Contribute to the development of a quality management plan, manage project assurance, and contribute to project peer reviews. Utilise an organisation's continual improvement process including lessons learned.
11 December	Knowledge: Resource analysis, allocation and commitment acceptance.
11. Resource management	Skills: Develop resource management plans for project activities, acquire and manage resources including commitment acceptance. Monitor progress against plans.
12. Context	Knowledge: The different contexts in which projects can be delivered, including health, safety, and environmental management. The interdependencies between project(s), programme(s) and portfolio management. Phases within the project and key review points, across project life cycles.
	Skills: Apply project management skills in the context of their organisation.
13. Collaboration and team work	Behaviour: Understands and is effective in their role as part of an integrated team.
14. Leadership	Knowledge: The vision, values and objectives of the project and its links to strategic objectives; the ways in which these can be effectively communicated and reinforced to team members and stakeholders. Leadership styles, qualities and the importance of motivation on team performance. The characteristics of the working environment which encourages and sustains high performance. Behaviour: Communicates direction, and supports the vision for project delivery
15.	Behaviour: Working effectively with and influencing others, taking account of diversity and
Communication	equality.
16. Drive for results	Behaviour: Demonstrates a clear commitment to achieving results, and improving performance.
17. Integrity, ethics, compliance and professionalism	Behaviour: Promote the wider public good in all actions, acting in a morally, legally and socially appropriate manner. Promotes and models the highest standards of professional conduct, ethics and trust.

Professional Discussion

Assessment Overview

10 learning areas from the portfolio of evidence will be the focus of the professional discussion.

The portfolio will have been evaluated prior to the professional discussion, with questions developed to test the apprentice's understanding.

The presentation and professional discussion will take a minimum of at least one hour.

Grading

The End-Point Assessor will be responsible for the apprentice's final grading.

The five-point rating scale will be used in all components of the end-point assessment.

The professional discussion is supported by the portfolio of evidence. Each of the 10 learning areas selected for assessment will be scored out of five, to give a total score out of 50.

This score counts towards the final grade of a pass, merit or distinction. If the pass criteria are not met, this assessment will be graded as a fail.

The weighting for this assessment component is 66.6%.



Assessment Overview

Five learning areas from the portfolio of evidence will be the focus of the presentation.

The portfolio will have been evaluated prior to the presentation, with questions developed to test the apprentice's understanding.

The presentation and professional discussion will take a minimum of at least one hour.

The apprentice's presentation will be based on their portfolio of evidence, for each learning area, enabling them to demonstrate skills retention. It will also provide a means of ensuring that the work completed by the apprentice is their own.

Grading

The End-Point Assessor will be responsible for the apprentice's final grading.

The five-point rating scale will be used in all components of the end-point assessment.

The presentation is supported by the portfolio of evidence. Each of the five learning areas selected for assessment will be scored out of five, and then each score will be added together to give a total score out of 25.

This counts towards the final grade of a pass, merit or distinction. If the pass criteria is not met, this assessment will be graded as a fail.

The weighting for this assessment component is 33.3%

Overall Grading

The total scores for both the presentation (25) and the professional discussion (50) will be added together to give an overall total score out of 75. For an apprentice to fully meet the standard they must achieve a minimum score of 45 out of 75 (60%).

The apprentice's final grade will be determined according to the following:

- Pass: total of the scores from all components in the range 45 to 55.
- Merit: total of the scores from all components in the range from 56 to 65.
- Distinction: total of the scores from all components in the range 66 to 75.

Resits and Retakes

Apprentices who fail the end-point assessment will be offered the opportunity of a resit/retake. Resits/retakes are not offered to apprentices who pass and wish to attempt to achieve a higher grade. A resit does not require further learning, whereas a retake does.

The apprentice's employer must agree that a resit/retake is an appropriate course of action. They should have a supportive action plan in place to help them prepare.

In the case of a resit/retake, the full range of grades will be available to the apprentice.

Appeals

Training Qualifications UK's Appeals Policy, including time frames, can be found here.

